



CAPABILITY STATEMENT

MAJUS (may-jūs) **Consulting** is an AI-driven IT solutions business, certified in **CMMI Dev3, ISO 9001:2015, 20000-1:2018, and 27001:2022**, with **8(a) SMDB** designation. We bring the technical expertise, agility, and clarity needed to tackle your toughest challenges. We believe that innovation, intelligent collaboration, and AI-powered solutions present new opportunities to help government agencies work smarter, faster, and more effectively for the public they serve. **We excel in finding simple, practical solutions for your complex problems.**

CORE COMPETENCIES



Digital & Data Strategy

MAJUS designs and delivers secure, scalable digital ecosystems for federal health missions and public-facing services. Capabilities include: • Web modernization and CMS platforms (Drupal, enterprise web architecture) • Human-centered design (HCD) and CX strategy • DevSecOps implementation and CI/CD pipelines • AWS cloud architecture and migration • Data engineering and analytics platforms • AI-enabled insights and reporting. These services help agencies transform complex data environments into actionable insight that support policy decisions and healthcare innovation.



Human Experience Design Framework (HXD)

Our Continuous Human Experience (CHX) Design Framework integrates HXD with Agile delivery, ensuring human needs guide every phase of design and development. Capabilities include: • Custom Drupal Module Dev • Concurrent UX and Dev Sprints • Secure, Standards-Compliant Web Builds, (NIST, FISMA, and the 21st Century IDEA Act) • WCAG 2.2 AA Accessibility Testing (automated/Deque AxeDevTools & manual/JAWS, NVDA) • Automated CI/CD pipelines and testing.



Intelligent Automation & AI-Powered Digital Solutions

MAJUS integrates automation and AI technologies that improve operational efficiency across federal systems. Capabilities include: • Automation engineering and AI-enabled testing (MAJUS' n-Alt™ is a next-generation AI testing framework) • Robotic Process Automation (RPA) • Intelligent workflow automation • Natural language processing solutions • Automated quality assurance frameworks. These solutions allow agencies to reduce manual workloads, accelerate delivery cycles, and improve system reliability .



Program Management

MAJUS delivers complex programs using the MAJUS *Ahead*™ Program Management Framework, which combines Agile delivery with strong governance. Capabilities include: • Agile program management • Product ownership and backlog management • Stakeholder engagement and change management • Performance measurement and reporting • Risk management and quality assurance. This approach ensures technology initiatives remain aligned with mission objectives, budgets, and delivery timelines.

COMPANY DATA

Legal Name: MAJUS Consulting, LLC

Headquarters: Calverton, MD

SAM UEI: FLBGC6P98HJ7

CAGE: 93Q74

Socioeconomic Designations

- **8(a)** Small Disadvantaged Business Designation
- Maryland Department of Transportation
(**MBE, DBE, SBE**) Certified
- Historically Underutilized Business Zone
(**HUBZone**) Certification

Contract Vehicles

GSA MAS – IT and Health (47QTCA23D00CL)
SHIELD, SeaPort NxG (Sub), IRS EST (Sub)

NAICS Codes

541511, 541512, 541513, 541519, 541611,
541612, 541618, 541690, 541840, 541990

Corporate Certifications

ISO 9001:2015, ISO 20000-1:2018
ISO 27001:2022, CMMI Dev3

DIFFERENTIATORS

Operational AI and Data-Driven Automation in Production

- Embed AI, intelligent automation, and data-driven decision-making into live federal environments to automate testing, customer support, and internal workflows.
- Enable systems to ingest requests, make decisions, and execute actions with minimal human intervention.
- Improve speed, accuracy, and consistency while reducing manual effort and enabling scalable operations.

Integrated, Lean Digital Delivery Model

- Combine program management, UX, engineering, testing, and automation into a unified, cross-functional delivery approach.
- Apply Agile and Lean methods to eliminate silos, reduce handoffs, and accelerate value delivery.
- Improve coordination across teams, vendors, and stakeholders while increasing delivery predictability.

Human-Centered, Mission-Aligned Modernization

- Embed human-centered design, user research, and continuous feedback into all solutions to align with real user and mission needs.
- Deliver intuitive, accessible, and Section 508-compliant systems that drive adoption and improve decision-making.
- Ensure usability, compliance, and mission impact are built into solutions from the start.

Secure, Innovation-Ready Delivery in Regulated Environments

- Deliver solutions aligned with CMMI Dev Level 3 and ISO 9001, 20000, and 27001 standards for quality, service management, and security.
- Integrate security, compliance, and governance directly into delivery workflows to enable continuous authorization, audit readiness, and risk reduction.
- Field high-impact, innovation-ready teams that continuously improve performance while ensuring consistent, audit-ready delivery.

PAST PERFORMANCE

Food and Drug Administration (FDA)

Automation Engineering & Program Management

- Delivered automation engineering and testing support across FDA applications within hybrid Azure and AWS environments.
- Streamlined requirements intake and roadmap planning using Agile workflows and stakeholder-facing dashboards.
- Instituted regular cross-team coordination to improve release predictability and risk visibility across programs.

Health Resources and Services Administration's (HRSA)

Poison Control Center QA & Help Desk Operations

- Ensure 24x7 mission-critical call routing accuracy across Poison Control Centers.
- Proactively maintaining integrity and correcting misroutes in real time to support critical response needs.

Agency for Healthcare Research and Quality's (AHRQ)

Digital Modernization & DevSecOps

- Modernized AHRQ digital platforms across web, mobile, and cloud
- Integrated DevSecOps to accelerate delivery, strengthen security, and improve performance and user experience.
- Led integrated Agile delivery across programs, embedding human-centered design to align stakeholder needs, improve usability, and drive consistent, high-quality digital service delivery.

Federal Emergency Management Agency's (FEMA)

Advanced Systems Engineering & Zero Trust

- Supported Zero Trust implementation, enabling secure identity, access, and authentication capabilities aligned with federal mandates.
- Translated mission and security requirements into actionable engineering solutions using Agile workflows and stakeholder coordination.

MAJUS Consulting also has proven experience with several additional federal agencies such as: CBO, USCG, DOL, IRS, Federal Reserve, and ASPR.

MAJUS Consulting, LLC

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